




Welcome To
Culturally Responsive Trauma
Informed Practice Training



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We Acknowledge we are meeting on the lands of the Gadigal people
We pay our respects to Elders past and present, and to all Aboriginal resistance warriors and activist.
Despite invasion and colonialism, First Nations people, our people and families have resisted, survived and we are the oldest continuing culture in the world. We acknowledge the work you are doing in partnership with Aboriginal people and communities.

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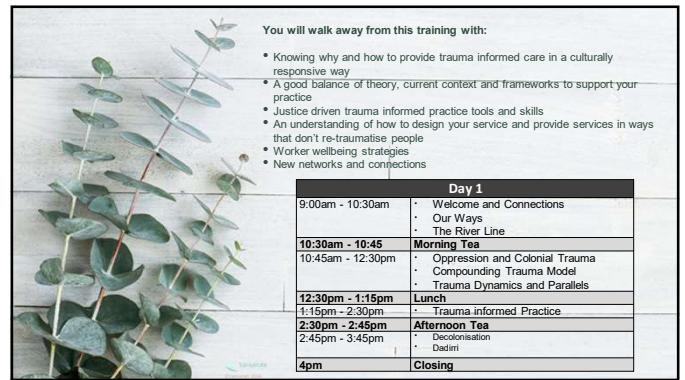
www.yamurrah.com.au

Who we are
 Yamurrah is collective unlike any that operates across Australia. We are self-determined, and are focused on empowering and uplifting our communities, and those who may be working in the space of trauma, justice, health and education.

What we do
 Yamurrah offers a range of services including:
 • Clinical Services which includes -Counselling, Clinical Supervision and Cultural Supervision
 • Training and Events
 • Consultancy
 • RISE

Our Values: Our ways of knowing, being and doing are informed by our values which include Connection, Equity, Empowerment, Humanity, Social Justice and Safety.

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You will walk away from this training with:

- Knowing why and how to provide trauma informed care in a culturally responsive way
- A good balance of theory, current context and frameworks to support your practice
- Justice driven trauma informed practice tools and skills
- An understanding of how to design your service and provide services in ways that don't re-traumatise people
- Worker wellbeing strategies
- New networks and connections


| Day 1 | |
|-------------------|---|
| 9:00am - 10:30am | • Welcome and Connections • Our Ways • The River Line |
| 10:30am - 10:45 | Morning Tea |
| 10:45am - 12:30pm | • Oppression and Colonial Trauma • Compounding Trauma Model • Trauma Dynamics and Parallels |
| 12:30pm - 1:15pm | Lunch |
| 1:15pm - 2:30pm | • Trauma informed Practice |
| 2:30pm - 2:45pm | Afternoon Tea |
| 2:45pm - 3:45pm | • Decolonisation • Dadirri |
| 4pm | Closing |


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Our Dreaming Plan
(aka Learning Outcomes)



DEFINE TRAUMA INFORMED CARE AND APPLY LINKS TO YOUR PRACTICE



UNDERSTANDING OUR FIRST NATIONS WORLDVIEWS, VALUES AND LINKS TO PRACTISE


CONSIDER FIRST NATIONS TRAUMA & HEALING LENS, Strength based narrative, etc.

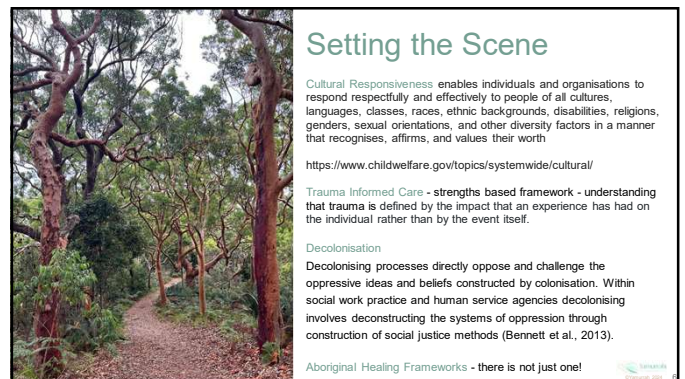

IDENTIFY DYNAMICS OF TRAUMA AND REDUCE IMPACTS OF RE-TRAUMATISATION FOR CLIENTS


CONSIDER YOUR WELL-BEING STRATEGIES IN YOUR PRACTICE


REFLECT ON YOUR PRACTICE IN THE CONTEXT OF YOUR LEARNING


CREATE YOUR OWN TRAUMA INFORMED PRACTICE FRAMEWORK

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Setting the Scene

Cultural Responsiveness enables individuals and organisations to respond respectfully and effectively to people of all cultures, languages, classes, races, ethnic backgrounds, disabilities, religions, genders, sexual orientations, and other diversity factors in a manner that recognises, affirms, and values their worth

<https://www.childwelfare.gov/topics/systemwide/cultural/>

Trauma Informed Care - strengths based framework - understanding that trauma is defined by the impact that an experience has had on the individual rather than by the event itself.

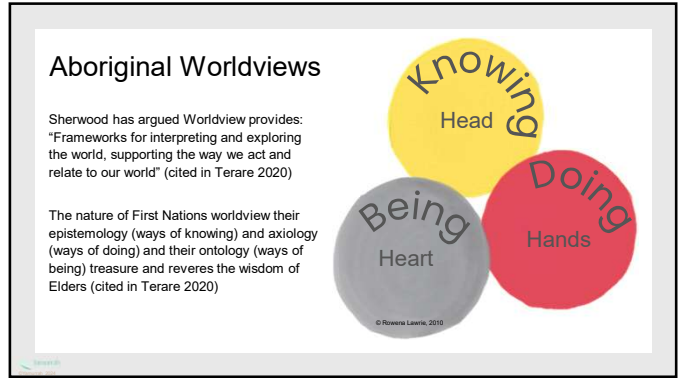
Decolonisation
 Decolonising processes directly oppose and challenge the oppressive ideas and beliefs constructed by colonisation. Within social work practice and human service agencies decolonising involves deconstructing the systems of oppression through construction of social justice methods (Bennett et al., 2013).

Aboriginal Healing Frameworks - there is not just one!

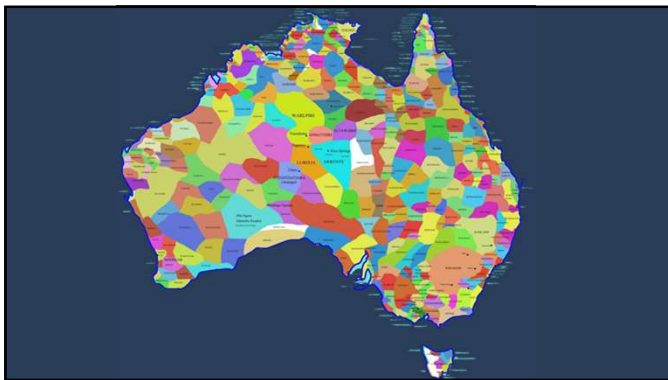
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First Nations Worldviews through our eyes

"Our system of kinship, of family relationships, is how we express the connectedness of things through family"

"When you look at the Aboriginal family, there are many mothers and fathers"

"In our culture we do not separate the spiritual or sacred from the physical" ¹²

"As a child, I felt I had total freedom and could go wherever I wanted at any time..."

Bob Randall (2006) "Songman"

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First Nations Worldviews – through our eyes

“As a child....there were always the eyes of so many Aunties, Uncles, Mothers and Fathers watching for my safety. Everybody was responsible for each other. That is Kanyini”

All the elements of nature were part of our life experience...our actions were always determined by our needs...we were continually given information about our environment”

Bob Randall (2006) “Songman”

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First Nations Worldviews – through our eyes


“Adults had gender-specific responsibility to nurture, protect and teach children”

“Adult responsibilities centred on teaching children proper behaviour through example, while allowing the child autonomy to grow and learn naturally”

“Adults who did not fulfil their responsibilities to teach children, to pass on knowledge for life, were censured and chastised themselves”

Burbank, (1994) Fighting Women: Anger & Agression in Aboriginal Australia

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First Nations Worldviews

“Any adult who allowed a child to be severely hurt would themselves be punished for their negligence”

“To actually harm a child would attract severe punishment. While children were reproached, severe physical punishment of a child was unheard of.”

Roth (ethnographer & medical doctor) found no instance of what would now be called “child abuse by white society” during all the time of his work with tribal groups.

Roth, W.E (1984) The Old Aborigines, vol.11, Bulletin 1-8, North Queensland Ethnology from the Home Secretary's Dept. - Brisbane 1901-1908, Melbourne: Hesperian Press

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Supporting First Nations ways of child rearing

- Richer relational environments – extended family environments
- Collective Parenting – complex and reciprocal obligations
- Neurological benefits
- Protection against risk – greater number of carers
- Nurturing, educating and keeping children safe
- Anticipation and planning for children's needs
- Bringing this into current case management, cultural care plans

Lawrie and Cousins (2018) Reclaiming Our Safe Ways of Parenting – How Trauma Research is supporting Aboriginal ways of child rearing

Closing Aboriginal communities


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“Whenever persons are badly treated, they resist. That is, alongside each history of violence and oppression, there runs a parallel history of prudent, creative, and determined resistance”

(Allan Wade 1997)

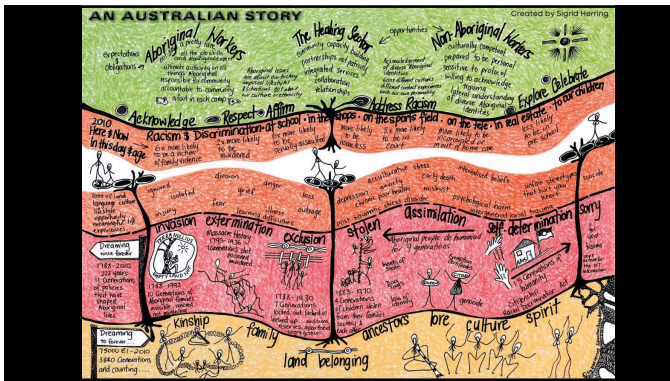
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234 years of Resistance


- The act or power of resisting, opposing, or withstanding.
- The opposition offered by one thing, force, etc., to another.
- Electricity. Also called ohmic resistance, a property of a conductor by virtue of which the passage of current is opposed, causing electric energy to be transformed into heat: equal to the voltage across the conductor divided by the current flowing in the conductor: usually measured in ohms. Abbreviation: R
- A conductor or coil offering such opposition; resistor.
- Psychiatry, opposition to an attempt to bring repressed thoughts or feelings into consciousness.
- (Often initial capital letter) an underground organization composed of groups of private individuals working as an opposition force in a conquered country to overthrow the occupying power, usually by acts of sabotage, guerrilla warfare, etc.: the resistance during the German occupation in World War II.
- Stock Exchange. resistance level.

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Defining Trauma




A traumatic event is one in which “a person experienced, witnessed or was confronted with an event/s that involved actual or threatened death or serious injury or threat to the physical integrity of self or others” and “the person’s response involved intense fear, helplessness or horror”

Diagnostic and Statistical Manual of Mental Disorders (DSM-V)

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Defining Trauma




The Healing Foundation:

- and “the person’s response involved intense fear, helplessness or horror... These traumas occur at a personal or at a collective level (war, natural disasters, or genocide).
- Trauma can affect a person for many decades and in many different ways. If people have not had the opportunity to heal, then they may act out their pain in negative ways including physical or emotional violence, abuse or addiction”

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Defining Trauma

- Trauma – is an event or process which overwhelms the individual, family or community, and the ability to cope in mind, body, soul, spirit
- Inter-generational – Intergenerational trauma is passed down directly from one generation to the next
- Trans-generational trauma – is transmitted across a number of generations
- Racial Trauma or race-based traumatic stress, is the cumulative effects of racism on an individual’s mental and physical health https://en.wikipedia.org/wiki/Racial_trauma
- Oppression trauma



Judy Atkinson (2002) Trauma Trails: Recreating Songlines

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Trauma in Context



- 1) Violence is ‘always embedded in a social structure that permits the abuse and exploitation of a subordinate group’
- 2) Trauma robs the victim of a sense of power and control, the guiding principal of recovery is to restore control to the survivor”

Judith Herman, 1992, p. 159

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Aboriginal and Torres Strait Islander people’s experiences of violence, abuse and neglect

Data on Indigenous people’s experiences of family violence is limited, and must be understood with recognition of the impacts of colonisation, systemic disadvantage, forced removal of children, land dispossession, racism and discrimination, and the intergenerational trauma that these factors have significantly contributed to.

Indigenous women are 32x more likely than non-Indigenous women to be hospitalised due to family violence injuries¹


Up to 90% of Aboriginal and Torres Strait Islander women in prisons are survivors of domestic, family, and/or sexual violence²

1 in 5 WOMEN killed by a male partner identified as Aboriginal (22.3% or 27)

Indigenous children were 7-times more likely than non-Indigenous children to have child protection reports substantiated in 2016-17³

⁴ of 121 female victims of intimate partner homicide in Australia between 2010-2014⁴

Data sources: 1. Productivity Commission, 2018. 2. National Minimum Dataset (Australian Domestic and Family Violence Death Review Network, 2018). 3. Pathways to Justice (Australian Law Reform Commission, 2010). 4. AHVU, 2018



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Aboriginal and Torres Strait Islander women's experiences of domestic and family violence

Most Aboriginal and Torres Strait Islander women trust their doctors and health workers have an important role to play in prevention and early intervention of domestic and family violence through collaborative and integrated service provision.

8 in 10 Aboriginal and Torres Strait Islander **WOMEN** agreed or strongly agreed that they could trust their own doctor

This includes:

- 77% Aboriginal and Torres Strait Islander women who had experienced domestic and family violence*
- 83% Aboriginal and Torres Strait Islander women who had not experienced any physical violence

Compared to women who had not experienced physical violence, Aboriginal and Torres Strait Islander women who had experienced domestic and family violence*, were:

- More likely to report high or very high psychological stress (69% compared with 34%)
- More likely to have a mental health condition (53% compared with 31%)
- More likely to have experienced homelessness (55% compared with 26%)
- Less likely to trust local police (44% compared with 62%)

* Domestic and family violence measure is based on 12-month physical violence incident data only. Infographic: Cozzello & Backhouse, 2019a. Data source: 2014-15 National Aboriginal and Torres Strait Islander Social Survey (NATSISS, 2015)

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Economic impacts – violence against women

Victims

The most significant cost impact of violence to women and the economy is from pain, suffering and premature mortality, and is estimated at **\$10.4 billion**

Health

The impact of violence on the private and public health systems is estimated to cost victims, their communities and government **\$1.4 billion**

What do the costs include?

The 2015-16, Australian cost estimates were divided into seven categories (Table 6.2).

Table 6.2: Estimated costs to the Australian economy of violence against women and children, 2015-16

| Categories | Cost (\$) |
|---|--------------|
| Pain, suffering and premature mortality of victims | 10.4 billion |
| The pain and suffering experienced by the victims, which can lead to long-term effects on psychological and physical health, and premature mortality for victims | |
| Consumption | 4.4 billion |
| Replacing damaged property, defaulting on bad debts, and the costs of moving | |
| Production | 1.9 billion |
| Being absent from work, and employer administrative costs (for example, employee replacement) | |
| Administrative | 1.7 billion |
| Police, incarceration, court system costs, counselling, and violence prevention programs | |
| Transfer payments | 1.6 billion |
| Loss of income tax of victims/torturers, perpetrators and employees; additional social welfare payments; victim compensation payments and other government services | |
| Health system | 1.4 billion |
| Public and private health system costs associated with treating the effects of violence against women | |
| Second generation | 333 million |
| The costs of children witnessing and living with violence, including child protection services and increased juvenile and adult crime | |
| Total | 21.7 billion |

Source: WHO 2016.

Infographic and data source: [CPMAQ, 2016](#)

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Racism and its impacts

- The majority of Aboriginal people in this study, racism was experienced regularly and perceived to have a negative impact on health, supporting a large literature that links racism to poorer health outcomes (Brondolo et al., 2003; Kessler et al., 1999; Krieger, 1999, 2000; Paradies, 2006a; Pascoe & Richman, 2009; Williams & Mohammed, 2009; Williams et al., 2003)
- The study demonstrated the effect of racism on the socio-emotional wellbeing of Aboriginal Australian children aged 6 to 12 years. Differences of this effect within subgroups based on age were observed, with important implications for identification of exposure to racism and management of specific symptomatology in children. Neglecting such signs could contribute to the perpetuation of the intergenerational effect of racism experiences. (D. M. Macedo, L. G. Smithers, R. M. Roberts, Y. Paradies and L. M. Jamieson 2019)
- A word on vicarious racism....

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“Both intersectional discrimination and additive discrimination can be seen as different kinds of multiple discrimination”

Gauthier de Beco THE INTERNATIONAL JOURNAL OF HUMAN RIGHTS 2020, VOL. 24, NO. 5, 593-614

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- <https://healingfoundation.org.au/timeline-trauma-healing-australia/>
- <https://healingfoundation.org.au/intergenerational-trauma/>
- <https://healingfoundation.org.au/intergenerational-trauma/ourfuture>

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Compounding Trauma Model

The diagram illustrates the Compounding Trauma Model with concentric layers:

- Single Trauma:** Includes Rape, Common Assault, Suicide, Natural Disaster, Divorce / Breakup, Death of a Loved One, Child Abuse & Neglect, Domestic & Family Violence, Stolen Land, Cultural Genocide, Financial Abuse, Elder Abuse, Sexual Abuse, Sexual Exploitation, Rape & Sexual Violence, Murder, Racism, Torture, Sexual Abuse, Sexual Exploitation, Bullying & Harassment, Acculturation, Slavery, War, Human Trafficking (Children & Adults), and Ecocide.
- Complex | Interpersonal Trauma:** Includes Emotional & Psychological Abuse, Lateral Violence, and Rape & Sexual Violence.
- Cumulative | Ongoing | Generational | Chronic | Structure | Ongoing | Systemic Trauma:** Includes Exclusion (No Rights), Psychological Warfare, Segregation, Linguicide, Cultural Genocide, Stolen Land, Genocide, Displacement, Ecocide, Human Trafficking (Children & Adults), War, and Acculturation.

© 2013 Trauma and Healing Institute

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Secrecy
Where the offender uses deception and secrecy to conceal their actions and maintain control over the child, this creates a web of silence and entrapment around the child. They do this by employing tactics of tricks, lies or threats to prevent the child from disclosing the abuse or seeking help.

Responsibility
Perpetrators often shift the responsibility away from themselves and blame the child directly - 'I know you wanted this' - or blame their mother by planting the idea with the child that their mother knows about it. This encourages blame and shame and entrenches the secrecy further.

Protection / Loyalty
As a consequence of enforcing secrecy and shifting responsibility onto children, this burdens them with the responsibility for taking care of others and putting their loyalty to their family before their own safety and wellbeing. Often children believe it's their fault to put up with the abuse to protect their siblings.

Resistance
The perpetrators' use of secrecy, shifting the blame and exploiting a child's loyalty to their family can be viewed as their efforts to overcome and dismantle a child's resistance. Given the power imbalance between perpetrators and victims (adult-child) most forms of resistance are subtle and indirect but nonetheless brave acts that require close attention to help shift shame and self-blame and rebuild dignity and respect (White, 2007; Wade, 1997).

(Tolliday et al 2018)

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Adverse Childhood Experiences (ACEs)

70/30 CAMPAIGN: EMPOWERING COMMUNITIES TO PROTECT OUR CHILDREN

Trauma-Informed Care (TIC)
It's about asking what's happened to a person, not what's wrong with them.
TIC is a strength-based framework, which recognises the complex nature and effects of trauma and promotes resilience and healing.

5 KEY PRINCIPLES:

- Safety** - Creating areas that promote a sense of safety.
- Trust** - Providing clear and consistent information.
- Choice** - Providing options for treatment and care.
- Collaboration** - Maximising collaboration between health care staff, patients and their families.
- Empowerment** - Building upon a patient's strengths and experiences.

THE FOUR R'S OF TIC

- REALISE** - All people at all levels have a basic realisation about trauma, and how it can affect individuals, families, and communities.
- RESIST RE-TRAUMATISATION** - Organisational practices may compound trauma unintentionally; trauma-informed organisations avoid this.
- RECOGNISE** - People within organisations are able to recognise the signs and symptoms of trauma.
- RESPOND** - Programmes, organisations and communities respond by practising a trauma-informed approach.

UNIVERSAL SCREENING
Prevents misdiagnosis and inappropriate treatment planning.

“Trying to implement trauma-specific clinical practices without first implementing trauma-informed organisational culture change is like throwing seeds on dry land.”

Sandra Bloom, Creator of the Sanctuary Model
www.7030campaign.org
Infographics: 70/30 Campaign (WAVE Trust, 2018)

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Trauma informed care

- Service design and delivery
- Leaderships, supervision and management
- Evaluation and review
- Worker well-being

A trauma-informed service is one which:

- Commits to and acts upon the core principles of the system – critiquing power
- Considers and evaluates all components of the system
- Designs services to reduce re-traumatisation
- Collaborative relationships with service providers / stakeholders

Guiding principals

Kezelman, C & Stavropoulos, P (2012)

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A Trauma Informed Response

Acknowledging the prevalence of trauma, as well as impacts and dynamics and presenting a (therapeutic) service based on key principles:

Shift from
“what is wrong with you” to
“what happened to you”?

Consideration of what has happened to a person and a how they have kept going.

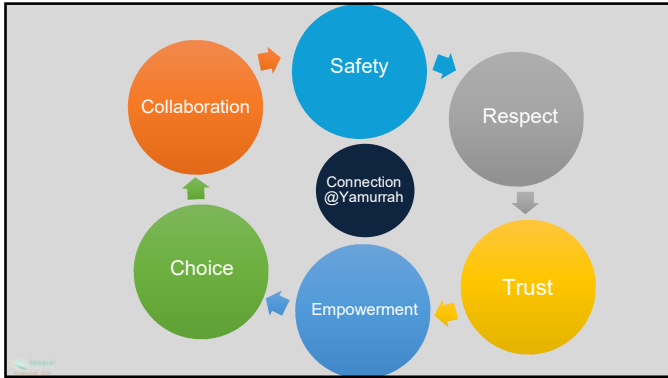
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Cultural Approaches to Trauma Informed Care & Practice

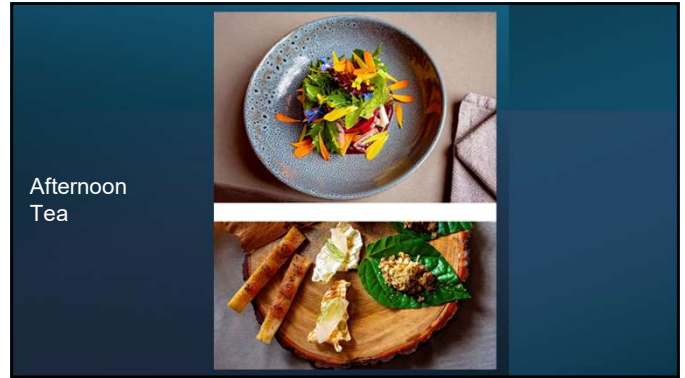
| | | | |
|---|---|--|---|
| Understand trauma & its impact on individuals, families & communal groups | Create environments in which people feel safe | Employ culturally competent staff & adopt practices that acknowledge & demonstrate respect for specific cultural backgrounds | Support victims/survivors to regain a sense of control over their lives: actively involve them in the healing journey |
| Share power: involve community members in design & evaluation of programs | Holistic and integrated care | Support safe relationship building as a means of promoting healing & recovery | Approaches / services informed by Indigenous culture |

(Atkinson, 2013, P: 2)

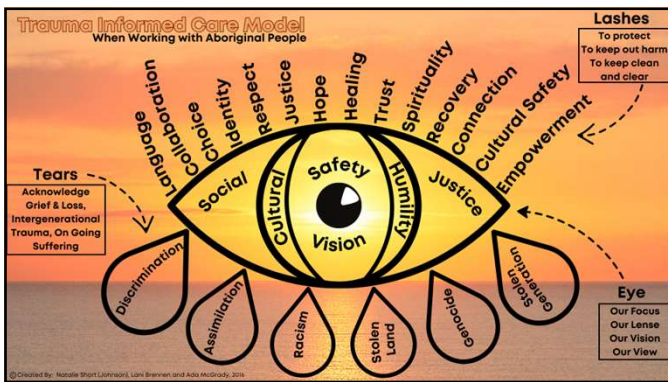
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Everyday Acts of Resistance

- Everyday people resist violence and oppression in clever and creative ways
- Resistance has many faces – and people can do this creatively, in the arts, in their lifestyle, the choices they make, the way they raise families, have relationships, the boundaries they make, the courses they study, protests, policy, law reform
- Standing in solidarity (against injustice)
- Upholding integrity, dignity and self-love

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Increase understanding, self-reflection and action

Our approach to effective learning and change

Awareness

Knowing

Knowing and understanding Aboriginal cultures, histories and beliefs.

Confidence

Being

Self-reflection and openness to examining own culture, values, bias and prejudice.

Responsiveness

Doing

Culturally safe actions and behaviours – embedding learning into practice.

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Being - reflecting on values, biases, and privileges

What lands do you currently live on?

What have been the experiences of the people who lands you occupy on?

What are the privileges you live with to be able to live on the lands you are occupying?

What are your values and ethics?

How are you actively using your privilege?

How can you improve your race literacy?

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Day 2

Culturally Responsive Trauma Informed Practice Training

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| Day 2 | |
|--------------------------------------|---|
| 9:00am – 10:30am | <ul style="list-style-type: none"> Neurobiology of trauma ACEs Neuroplasticity and Culture |
| 10:30am -10:45 Morning Tea | |
| 10:45am 12:30pm | <ul style="list-style-type: none"> Trauma triggers activity The River Ecology |
| 12:30pm-1:15pm Lunch | |
| 1:15pm – 2:30pm | <ul style="list-style-type: none"> Taking care of yourself in trauma work |
| 2:30pm – 2:45pm Afternoon Tea | |
| 2:45pm – 3:45pm | <ul style="list-style-type: none"> Your Practise Framework |
| 4pm | Closing |

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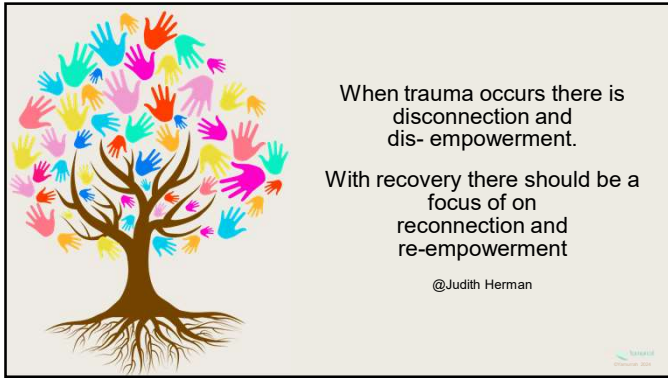
Key Takeaways – Day 2

1. NEUROSCIENCE & CULTURE

2. PRACTICAL APPLICATION RIVER ECOLOGY

3. WORKER WELLBEING & BLAK JOY

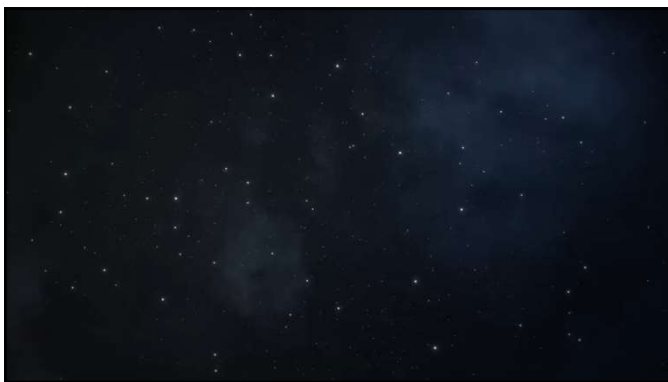
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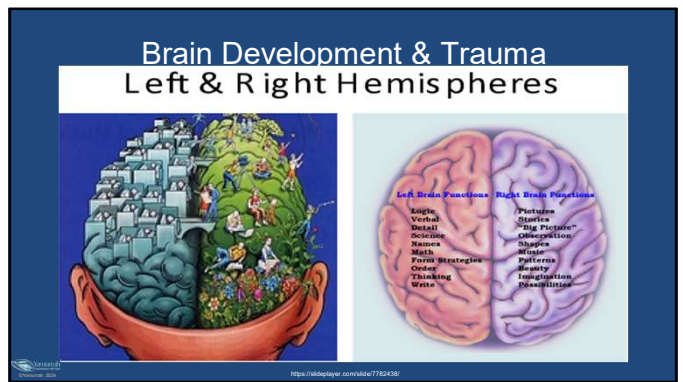
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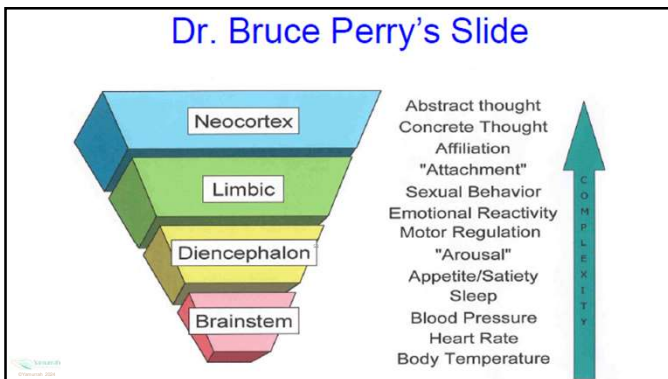
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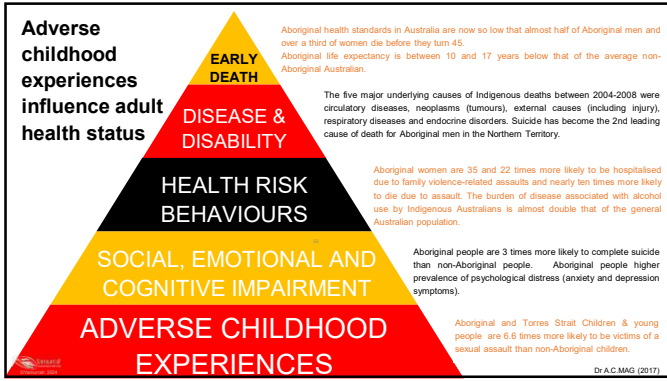
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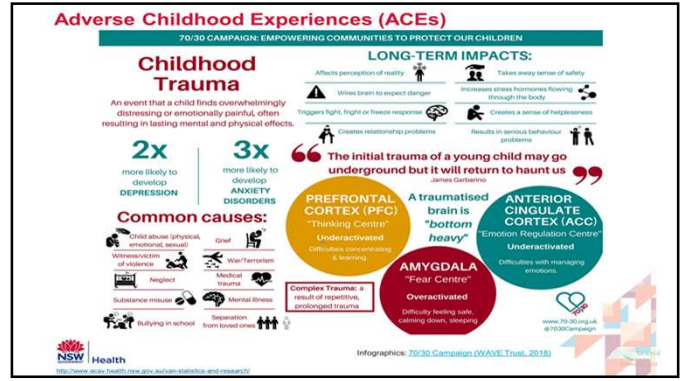
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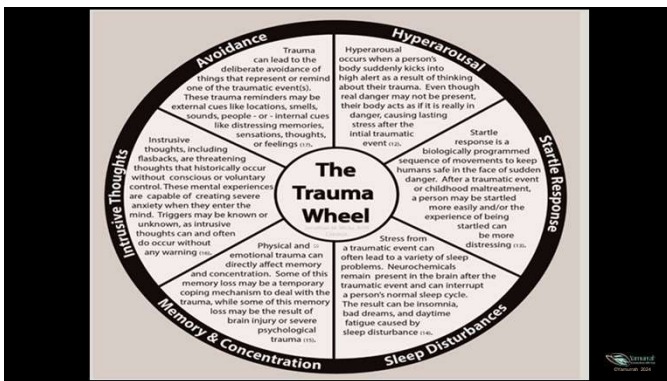
| Trauma Responses | | | | |
|-------------------------------------|---------------------|-----------------------------|---------------------|--|
| Flight | Fight | Freeze | Flop | Friend |
| Workaholic | Anger Outburst | Difficulty making decisions | Collapse | |
| Over-thinker Anxiety, panic, OCD | Controlling | Feeling stuck | People pleaser | Befriending the person who is dangerous. |
| Difficulty sitting still | “The bully” | Dissociation | No boundaries | Trauma bonding |
| Avoidance | Explosive behaviour | Isolating | Lack of identity | Stockholm syndrome |
| Hyperactivity | Judgement | Numb | Sad | Highly concerned with fitting in |
| Sadness in loneliness | Slamming door | Shut down | Depressed | |
| | Self harm | Exhaustion | Hopeless | Avoids conflict |
| | | Indecision | Apathetic | |
| | | Sleeps a lot | Hard time saying no | |

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“Glimmers refer to small moments when our biology is in a place of connection or regulation, which cues our nervous system to feel safe or calm. We're not talking great, big, expansive experiences of joy or safety or connection, these are micro moments that begin to shape our system in very gentle ways.”

Deb Dana

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Theoretical framework for optimising child neurodevelopment
 Source: Low 2000, from the work of Bruce Feery and Peter Levine.

| Developmental age | Sensitive brain area | Critical functions | Primary goal of development | Optimising experiences | Enrichment Activities |
|-------------------|----------------------|---|--|---|---|
| 0-1 | Brainstem | Regulation of arousal | State Arousal Flexible stress response | Rhythmic and patterned sensory input Auditory or tactile | Massage Rhythm Touch |
| 1-2 | Midbrain | Integration of multiple sensory inputs Motor regulation | Sensory integration Motor control/affiliation | More complex movement Simple narrative | Music Movement Touch |
| 1-4 | Midbrain | Integration of multiple sensory inputs Motor regulation | Sensory integration Motor control/affiliation | More complex movement Simple narrative | Music Movement Touch |
| 1-4 | Limbic | Emotional states Social language Interpretation of social information | Emotional regulation Attachment Empathy | Complex movement Narrative Social experiences | Dance/play Art Nature discovery |
| 2-6 | Cortex | Abstract cognitive functions Social/emotional integration | Abstract reasoning Creativity | Complex conversation Social and emotional experiences | Story telling Drama Exposure to performing arts |

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Services and Power

- Understanding and supporting the process of survivors making disclosures of violence and abuse.
- Providing a physically, emotionally and culturally safe service:
- Creating safety through listening and being guided by the expertise of the survivor.
- Demonstrating professional flexibility and availability to survivors.
- Building a trusting and respectful relationship
- Developing safety plans if a survivor is still at risk of harm and involving supports identified by the survivor
- Developing emotional and cultural safety plans
- Ensuring survivors are aware of their rights and the limitations of confidentiality.
- Utilising a Strengths-based approach
- Educating the survivor and their supports about the effects of trauma and the range of possible therapeutic resources.
- Adopting a collaborative approach in working with the young person based on their goals, interests, values and culture(s).
- Supporting a survivor to seek justice

Letty Funston

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The Value add from Aboriginal workforces

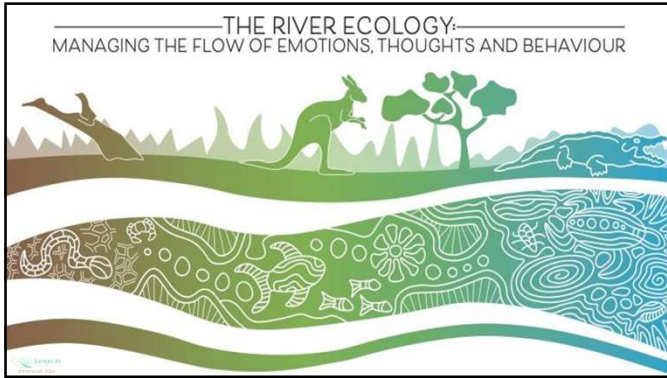
- Excellence
- Integrity
- Professionalism
- Go above and beyond
- Specialist knowledge and intelligence
- Blak joy
- High Standards
- Values Driven
- Honour

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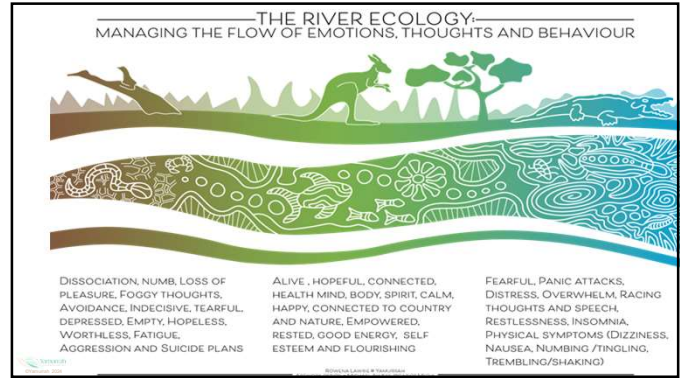
Themes for Aboriginal workforces

- Culturally unsafe working environments
- Trauma – vicarious, single, complex, systemic and generational
- Invisible and hidden racism and vicarious racism – both structurally and direct experiences
- Culturally isolated
- Additional loads as well as complex matters
- Limited professional supports
- Aboriginal representation of boards and senior executive positions
- Expectations and “the Expert”
- Lateral violence
- Cultural responsibilities and community accountability
- Acculturative stress
- Westernised standard and measures and dominant worldviews

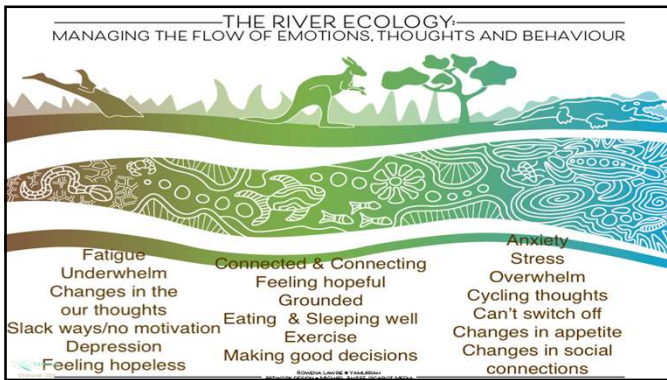
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Vicarious Trauma

“The transformation that occurs in the inner experience of the therapist (or worker) that comes about as a result of empathic engagement with clients’ trauma material”
Pearlman & Saakvitne 1995

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| Organisational Risk and Protective Factors | |
|---|---|
| RISK | PROTECTIVE |
| Lack of role clarity for staff | Good staff support and supervision including the opportunity to reflect on the impact of the work with supervisors |
| High client demands | Staff training, induction and orientation processes for staff |
| Insufficient supervision | Support from co-workers/team |
| Little feedback on performance | Support from family and friends |
| Few opportunities to participate in decision making | Meaningful processes that are consistently applied for staff to feel a sense of ownership of decisions that impact themselves and/or the young people |
| High/excessive workloads (hours, complexity, number of demands) | Well-balanced and manageable workload with commitment to work-life balance |
| Lack of autonomy | Support to develop and grow in the role |
| Insufficient control over resources needed to accomplish role | Clear processes for decision making and strong channels for communication about the rationale for decisions |
| Lack of staff recognition | Reward and recognition for work contributions (i.e. financial, social, intrinsic) |
| Disconnected staff, lacking in team environment | Strong team culture |
| Perceived lack of fairness (inequity of workload or salary, lack of openness and respect regarding decision making) | Inclusive workplace with strong communication processes and staff engagement in the culture of the organisation |
| Poorly aligned values, priorities and ethics between organisation and staff | High levels of organisational congruence and openness to regularly review systems and processes |
| Lack of access to external supports for staff where required | Provision of external supports such as Employee Assistance Programs, external supervision for staff |
| Low levels of interagency collaboration re clients | Strong culture of collaboration and joint working |

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Personal: psychological, emotional, physical, spiritual

Professional

Organisational

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| Physical Signs | Behavioural Signs | Emotional – Psychological Signs |
|--|---|---|
| Exhaustion | Increased use of alcohol and drugs | Emotional exhaustion |
| Insomnia | Anger and irritability at home and/or at work | Negative self-image |
| Headaches | Avoidance of clients/patients | Depression |
| Increased susceptibility to illness | Watching excessive amounts of TV at night | Increased anxiety |
| Sore back and neck | Consuming high trauma media as entertainment | Difficulty sleeping |
| Irritable bowel, gastrointestinal distress | Not returning phone calls at work and/or at home | Impaired appetite or binge eating |
| Stomach, breakthroughs | Avoiding colleagues and staff gatherings | Feelings of hopelessness |
| Grinding your teeth at night | Avoiding social events | Guilt |
| Heart palpitations | Impaired ability to make decisions | Reduced ability to feel sympathy and empathy towards clients or family/ friends |
| Hypochondria | Feeling helpless when hearing a difficult client story | Cynicism at work |
| | Impostor syndrome – feeling unskilled in your job | Anger at work |
| | Problems in personal relationships | Resentment of demands being put on you at work and/or at home |
| | Difficulty with sex and intimacy due to trauma exposure at work | Dread of working with certain client's certain case files |
| | Thinking about quitting your job | Diminished sense of enjoyment/career (i.e., low compassion satisfaction) |
| | Compromised care for clients/ patients | Depersonalisation – spacing out during work or the drive home |
| | Engaging in frequent negative gossip/ venting at work | Disruption of world view/heightened anxiety or irrational fears |
| | Impaired appetite or binge eating | Intrusive imagery |
| | | Hypersensitivity to emotionally charged stimuli |
| | | Insensitivity to emotional material/numbing |
| | | Difficulty separating personal and professional lives |
| | | Failure to nurture and develop non-work related aspects of life |
| | | Existential fluctuations |

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Vicarious Resilience...

Story sharing

Reframe to Vicarious Healing



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Justice Doing

"The problem of burnout is not in our heads or in our hearts, but in the real world where there is a lack of justice. The people I work alongside don't burn me out and they don't hurt me, they transform me, challenge me and inspire me"

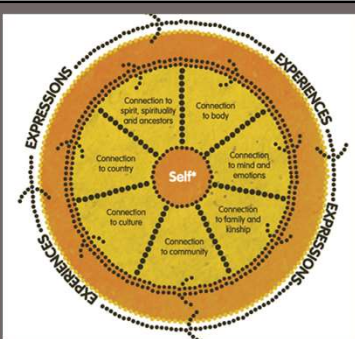
"What harms me are the injustices and indignities suffered by clients and my frustrating inability to personally change the unjust structures of society they struggle with and live in" (Reynolds, 2009).

"bridge the worlds of activism with therapy and community work, and is informed by a spirit of social justice, practices of solidarity, and an ethic of resistance"

(Reynolds 2002, 2008, 2010a).



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Shows some of the domains of wellbeing that typically characterise Aboriginal and Torres Strait Islander definitions of Social, Emotional Well-being

This conception of self is grounded within a collectivist perspective that views the self as inseparable from, and embedded within, family and community.

© Gee, Dudgeon, Schultz, Hart and Kelly, 2013 Artist: Tristan Schultz, RelativeCreative.

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Blak Joy as an Act of Resistance

- Celebration
- Expression
- Contributions
- Space
- Humour
- Pride
- Cultural connection

"My resistance was to talk of strength, to refuse the logic that insisted Blackness and wellness were mutually exclusive and that our apparent illness was not a product of Black lack".

(Nelisee Wittego 2021)

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Practise Frameworks Our Voices

A framework of self-determination means not speaking on behalf of people – even as an advocate – but to create the environment and conditions for those who have been silenced to speak for themselves so their stories can change the world. (Behrendt 2019)

<https://www.abc.net.au/news/2022-01-27/nt-aboriginal-activist-rosalie-kunoth-monks-dies/100784500>

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Dilly bag of tools

- Taking time to get to know people is critical and can influence the success of your partnership and collaboration.
- Receiving guidance and permission from Aboriginal and Torres Strait Islander people and Elders
- Ability to appreciate story telling or yarning
- Requires genuine approach
- Cultural humility
- Capacity to be creative
- Listening, Narrative, Yarning, Story telling, be still.
- Open to working with uncertainty.

(Artist Shirley Minyingarla – Pandanus Dilly Bag)

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Coolamon

- Creation, Connection Culture
- Holding (stories of identity, trauma, resilience, resistance)
- Gathering (practice ideas, frameworks, knowledge)
- Sharing (yarning, knowledge, culture)
- Support (being supported, accountability)

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| Skills Applied | |
|---|---|
| <ul style="list-style-type: none"> • Advocacy • Complaints • Checking in (with cultural care) • Follow up • Escalating unresolved issues • Gathering information in a culturally safe way • Reading the situation /story • Sharing information/giving answers • Strength focused • Collaborating and negotiating (balancing culture and safety – ROSH) • Being present (including DCJ visits) • Goal setting /aspirations • Documentation (hand written on DCJ visits) • Referrals – knowing the right services / Aboriginal networks | <ul style="list-style-type: none"> • Cultural Responsiveness • Connecting culturally • Being on an equal level • Approachable • Care • Honesty • Transparency • Building rapport & trust • Taking time • Participation • Yarning Culture – “it comes with you” • Personalised service • Role modelling • Referrals (eg Post natal) • Navigating health system • Positive health service experience – changing the health experience for Aboriginal people • Patience |

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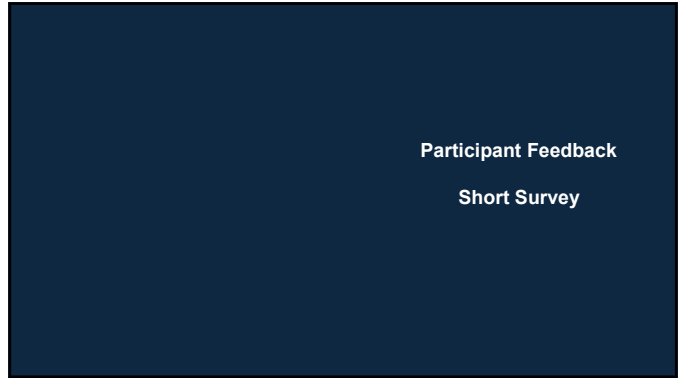
| Practice Skills: | | | |
|-----------------------|--|---|---|
| <i>Doing</i> | Methodology: Play Therapy Attachment Therapy Micro-Skills Motivational Interviewing Active Listening | Critical Thinking Assessment Networking Clarifying 8Ways Pedagogy | Conflict Management Follow Up Information Sharing Ethical Decision Making Transdisciplinary Model |
| <i>Knowing</i> | Epistemology: Sources: Critical Reflection Supervision Reading Observation | Curiosity CPD Practice Allyship | Types: Rogieran Theory Attachment Theory Systems Theory Rights Based Trauma Informed Intersectional Feminism Aboriginal Ways of Healing (Learning) Strengths Based |
| <i>Being</i> | Self: Values: Safety Integrity Equity | Empathy Accountability Self-Awareness ² | Non-Judgmental Self-Determination Informed Choice Perspective Taking Learning Collaboration |
| Ontology: | Constructionism Subjectivity Subtle Realism Reflexivity | Reality is constructed by and between individuals, however also influenced by systems and power (such as media and education) | Critical Theory Collective Solutions Radical/Critical SW Systems Focussed |
| Positionality: | CIS/Hetero Woman Non-Aboriginal/White passing Married Mother | Able-bodied Privileged Team-Leader Clinician | |

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First Nations Cycles of Healing and Resistance

- Social Justice
- Human Rights
- Truth telling Truth Listening* Rob Waters 2022
- Listening
- Co-creation
- Culture
- Connection
- Participation

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A few inspirations....

"The moment we choose to love we begin to move towards freedom, to act in ways that liberate ourselves and others"
Bell Hooks

"Don't Get Angry, Get Creative" Rowena Lawrie

"Don't get depressed, Get Angry" Dr Mareese Terare, Bundjalung, Goeranpul woman

"You can't break my soul" Beyonce

"Our love will always keep us strong" Archie Roach

"I am not the problem... I AM..." Aunty Rosalie Monuth

"Every living thing is family, and the proof of that is that you are alive" Uncle Bob Randle

SHINE Bright

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What deadly things are happening in your Community?

- Links to Timeline

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- What are the key insights that emerge from our discussions today?
- How is this useful for your practice with First Nations people?
- What will you do as a result of these insights?
- Practise Framework – Review Session

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